NETinfo
MOBILE BANKING

Simpler banking experience

NETinfo's Mobile Banking

Mobile is one of the most important channels supported by the NETinfo Digital Banking Platform. Mobile banking covers the needs of retail, corporate and high net worth individuals, and provides the swift and accessible service that customers increasingly seek today.

NETinfo fully supports browser-based mobile solutions and downloadable mobile apps, covering Android and iPhone devices. Not only will NETinfo's mobile banking give your customers the convenience of an on-demand service wherever they are, it will also extend your client reach, improve customer retention, promote operational efficiency and increase the bank's market share.

Mobile Responsive Solutions

NETinfo's solution enables the detection, in real-time, of the user's mobile device and optimises page dimensions, ensuring the best user experience through optimal viewability and navigation settings for the specific handset. It is independent of any internet connection provider and is compatible with all major mobile browsers.

Mobile Apps

Developed using latest technologies, NETinfo's versatile mobile apps cover Android and iPhone devices.

Native design provides a controlled and attractive user interface (UI) and access to mobile's OS-specific variants of swiping, drag and drop, and fingerprint and face recognition.

Hybrid design combines the advantages of native apps and responsive technology providing fast and low-cost maintenance solutions.
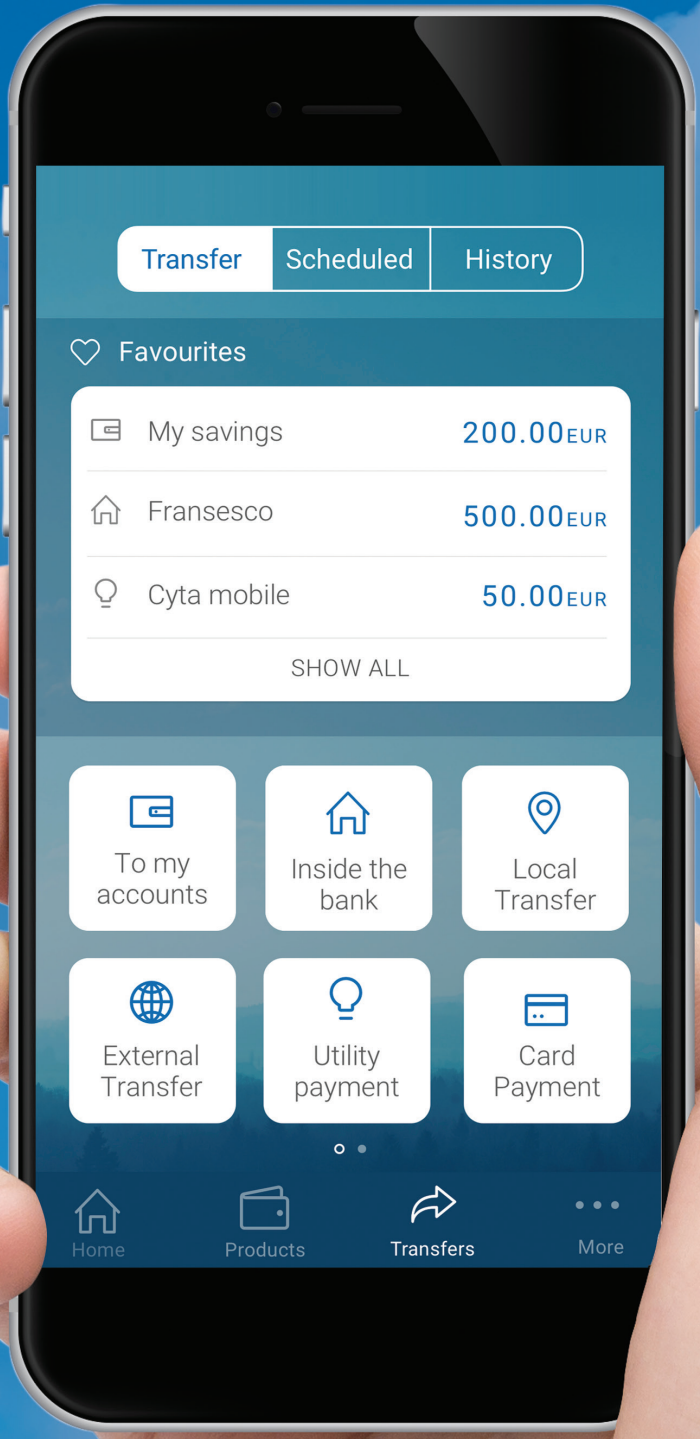
Transfer Scheduled History

♡ Favourites

My savings		200.00 EUR
Fransesco		500.00 EUR
Cyta mobile		50.00 EUR

SHOW ALL

To my accounts

Inside the bank

Local Transfer

External Transfer

Utility payment

Card Payment

Home   Products   Transfers   More

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Key Features

Seamless Customer Experience
NETinfo's mobile banking enables users to perform everyday financial activities anytime, anywhere, including any type of fund transfers and payments or any other key functionality that resides in the NETinfo Digital Banking Platform and can be applied to the mobile channel.

Frictionless Onboarding and Account Acquisition
NETinfo streamlines the processes, enabling the online acquisition of new customers and accounts and delivering outstanding and seamless digital experiences, removing any friction from the customer journey. It harnesses IOS and Android-specific technology together with optical character recognition (OCR) where needed, to offer a smoother, faster and familiar customer experience.

Personalisation
NETinfo enables users to tailor their digital service according to how they wish to handle their finances and interact with their bank. This includes dashboard setup, overall functionality and beneficiaries.

Consolidated Customer View
Mobile banking users can have a 360 degree view of their bank accounts and products, such as insurance policies and stocks, that they hold with the bank or any other financial institution. The NETinfo Digital Banking Platform complies with PSD2 and is an open banking platform, enabling easy and effortless integration with any third-party system.

P2P Capability
Mobile banking users can make person-to-person fund transfers using a mobile device and either a mobile number or by selecting a beneficiary from the mobile's contacts. Both will receive SMS confirmations when a transaction is complete.

Chat Bot
NETinfo enables the setup of content, workflows and rules for implementing an advanced dialogue system in the mobile banking environment, with the capability to answer customer inquiries and execute payment instructions.

Personal Financial Management (PFM) tools
Mobile banking users can have an aggregate and detailed insight of their financial position, perform expenditure analysis and full money management, in order to estimate their income and control their expenses, via goal and budgeting tools.

Cross-Selling and Up- Selling
The bank can design interactive marketing campaigns, promoting its banking products and services, and deploy them to the mobile banking environment, generating leads for cross-selling and up-selling opportunities.

Security: Authentication suite
NETinfo has a powerful Authentication Suite that enables user authentication via multiple methods. It provides strong customer authentication for mobile banking users, complying with PSD2, and monitors the authenticity of users' transactions in real-time, prompting users for appropriate authentication to safeguard against unauthorised access.

Why NETinfo

Our growth parallels the rise of digital and mobile communications. With nearly two decades of experience, we are digital natives with a comprehensive understanding of how banks and financial institutions can best meet their customers' needs and position themselves for the future.

NETinfo's customised solutions maximise speed and efficiency and improve customer journeys and engagement. Ease of administration, including extensive self-administration and maintenance capabilities, is fundamental to the NETinfo offering, as are competitive pricing and rapid implementation.

The result is a market-leading omnichannel and mobile banking service that gives banks and financial institutions the power to serve their customers in the way they expect today. That means online, on the move, on demand.

Creating unique
customer experiences

NETinfo

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